

'Detailed Product Review' (Magento 2) User Manual
v 1.2.3

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Extension description

Detailed Product Review module provides an ability to customize review forms by adding new fields of various type and setting review forms per category. This is especially important for the stores that sell multiple types of products. Additionally to that, fields can be easily reordered and additional validation rules can be added to the text fields. Also, sorting/filtering review and ratings is now possible. This is a great opportunity to individualize product review forms to best suit your industry and business goals.

Detailed Product Review is:

Customizable review form:

- More customer content and useful information with additional review fields. Possibility to create fields of different types: text, text area, Yes/No, custom drop-downs and multi-select fields;
- Configurable field validation rules for clear information;
- Reorder fields in forms to best suit you needs;
- Set personal review forms per product categories to stress the product characteristics;
- Ability to use visual swatches (like drop-down);

Product ratings:

- Implemented summary and detailed product ratings;
- Display average summary and detailed ratings in the blocks above customer reviews list;

Sort and search for reviews;

Social sharing for reviews;

Voting for reviews;

Engineering content optimization for search bots:

- possibility to indexed all reviews content for search bots;
- added more attributes for helping search bots better-indexed review content;

Administration and protect against Internet bots:

- the "Customer permission" that allows disable/enable pre-moderated of the reviews;
- submodule "Akismet" for prevents your web store from spam in reviews;
- Google reCAPTCHA special integrated into extension(Review, SignIn, SignUp, ContactUs, ForgotPassword forms) that protects from spam and bots;

*Blazing fast real-time reindex or scheduled reindex (*reindexing 1M reviews takes less than 1 minute).*

The standard Magento review form has limitations to manage customer reviews. And you to lose some opportunity to drive your e-store visit, conversion and sells.

Detailed Product Review extension this is the way to create review system, to manage reputation and to collect user generated content.

Easy for using, very customizable and configured for your e-store characteristics.

Testing

All extensions are supported and work properly on 'Magento 2.2.X' and its older versions. They have been tested in a standard 'Magento 2 Luma' theme.

Data Processing Policy

The Detailed Product Review extension does not convey any private information to any 3rd party or store it on our part – MageWorkshop – either in the form of cookies or in any other possible form. Detailed Product Review handles all personal data only within the current Magento installation.

1. Adding and managing review forms

1.1. Adding different field types

To make your detailed review complete, firstly, you need to create additional fields. To add a new review field, follow these steps:

Navigate to **Admin Panel: 'Marketing' > 'Review Fields'**.

To create a new review field, click the corresponding **'New Review Field'** button.

Attribute Code	Default label	Required	System
additional_data	Additional Comments	Yes	No
body_type	Body Type	Yes	No

Having clicked the **'New Review Field'** button, you go to the **'Properties'** section:

Field Properties

Default Label:

Input Type:

Values Required:

Advanced Field Properties

Field Code:

This is used internally. Make sure you don't use spaces or more than 80 symbols.

Default Value:

Note:

Maximum 255 chars

Review sections: Review content section (html area)

***Note:** it is not possible to change or delete default fields such as 'Nickname', 'Summary', or 'Review'.

1.1.1. General settings

Default label - default field title to be displayed (the same as product attribute label). For example, if you want to find out a customer's age, name the 'Default label' field as 'Age' or 'How old are you?'

Input Type - the type of input field, one of: Text Field, Text Area, Yes/No, Dropdown, Multiple Select, Visual Swatch, Image. This is described in the section "1.1.2. Special settings for different field types".

Values Required - should the value be required or not.

Field Code - a field code to identify this field (the same as product attribute code). You can leave it empty and the code will be created automatically based on the default label.

The screenshot shows the 'New Review Field' configuration page. The 'Code Field' input is highlighted with a red box. The interface includes a sidebar with navigation icons, a top navigation bar with 'Back', 'Reset', 'Save and Continue Edit', and 'Save Field' buttons. The main form area contains sections for 'Input Type' (Text Field), 'Values Required' (No), 'Advanced Field Properties' (Code Field, Default Value, Note), 'Review Sections' (Review content section), and responsive width settings for Desktop, Tablet, and Mobile versions.

***Note:** The code can contain both letters (from a to z) and numbers (from 0 to 9). Remember, that no 'space' or punctuation marks are allowed to use in the code - you may use underscore instead of 'space' (for example, the code is 'how_old_are_you'). Uppercase letters must not be used.

The code you put into 'Code Field' is a unique identifier for data saving, which this field collects. You can see this code and other parameters in the list of fields after adding them.

Attribute Code	Default Label	Required	System
age	Age	No	No
body_type	Body Type	No	No
cons	Cons	No	No
coolness	Is this product cool?	No	No
height	Height	No	No
image	Base Image	No	No
like	Do you like this product?	No	No
location	Location	No	No
pros	Pros	No	No

'Default Value' field

The 'Default Value' field allows to set up a field's value by default.

'Note' field

The 'Note' field enables you to leave your comment under the default value. This feature comes in handy in a number of situations. For example, while choosing the 'Yes/No' field, you can set up 'Yes' or 'No' by default.

'Review sections' field

The 'Review sections' field allows you to select sections, where the field will appear in the review:

Customer details section

Review content section

Rating ★★★★★

👍 0 🗨️ 0

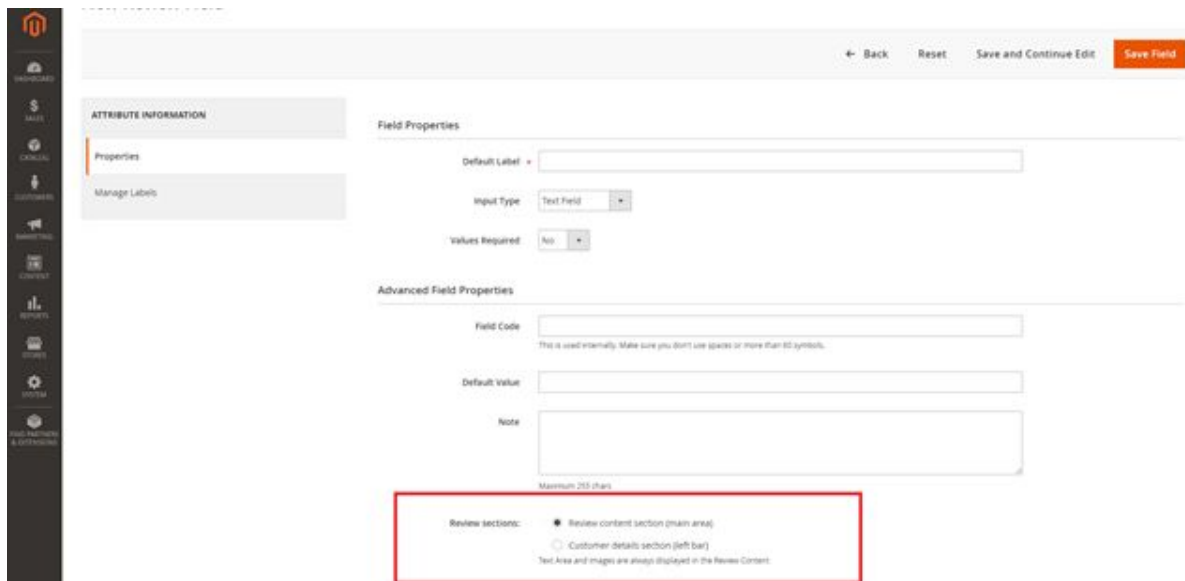


There are two types of review sections:

- 1) The 'Customer details' section;

2) The 'Review content' section.

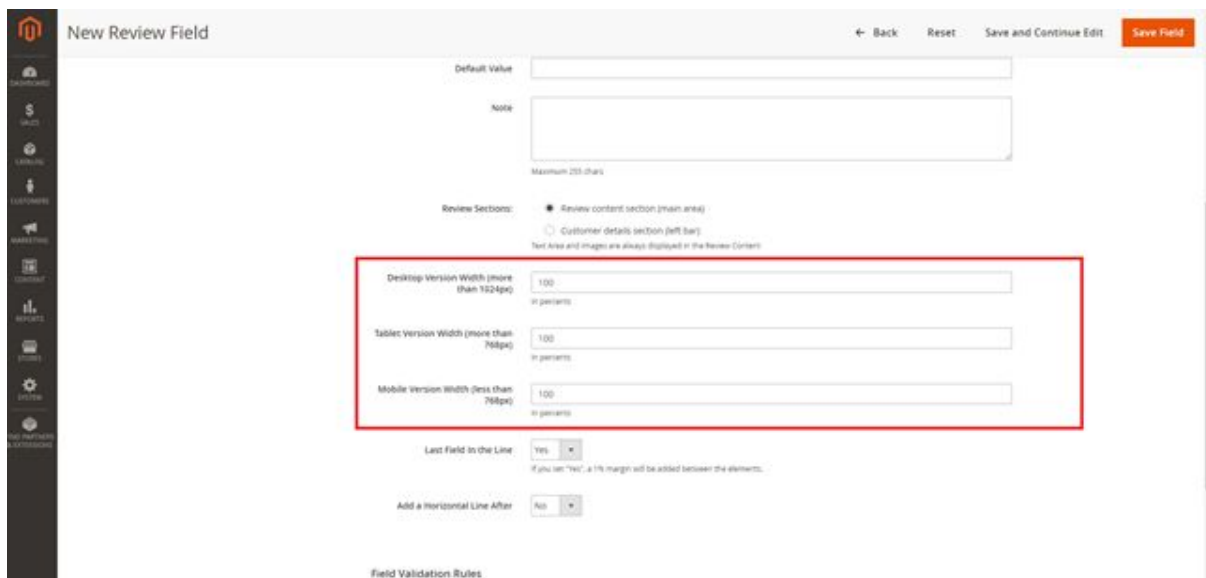
You can choose the one you need here:



The fields appear in one of the selected sections, both of which are displayed in the same review form. Such information distribution simplifies the review formation. This way, you can gather additional information about the customers and the needed information about the products.

'Desktop/tablet/mobile version width' field

'Desktop/tablet/mobile width' enables you to set up a particular width (in percentages), suitable for different devices' formats.



If you want to make several fields in one line, calculate their width in percentages. If you want the line to have one field, click 'No' in the 'Last field in the line' field.

'Add a horizontal line after' field

You can structure your review's content, visually separating it from other elements of your

site's page with the help of a horizontal line.

Default Value:

Note:

Maximum: 255 (char)

Review Sections: Review content section (main area)
 Customer details section (left bar)
Text Area and Images are always displayed in the Review Content

Desktop Version Width (more than 1024px): in percent

Tablet Version Width (more than 768px): in percent

Mobile Version Width (less than 768px): in percent

Last Field in the Line:
If you set "Yes", a 1% margin will be added between the elements.

Add a Horizontal Line After:

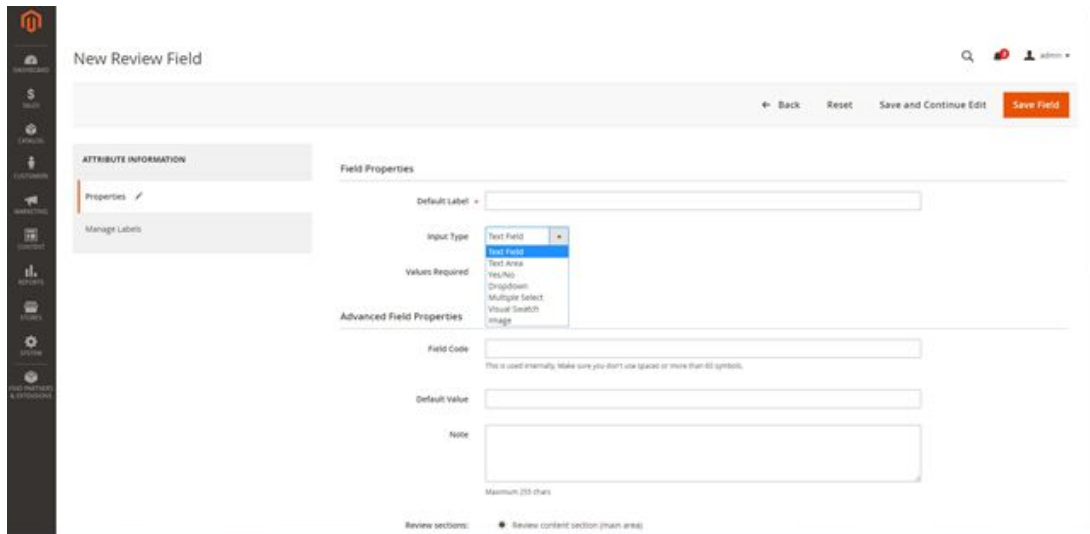
Now, take a look at the special settings, necessary while choosing a particular field type.

1.1.2. Special settings for different field types

Available review field types are as follows:

- **Text field**
- **Text area**
- **'Yes/No'**
- **Dropdown**
- **Multiple Select**
- **Visual Swatch**
- **Image**

To choose a field type, click **'Input Type'** :

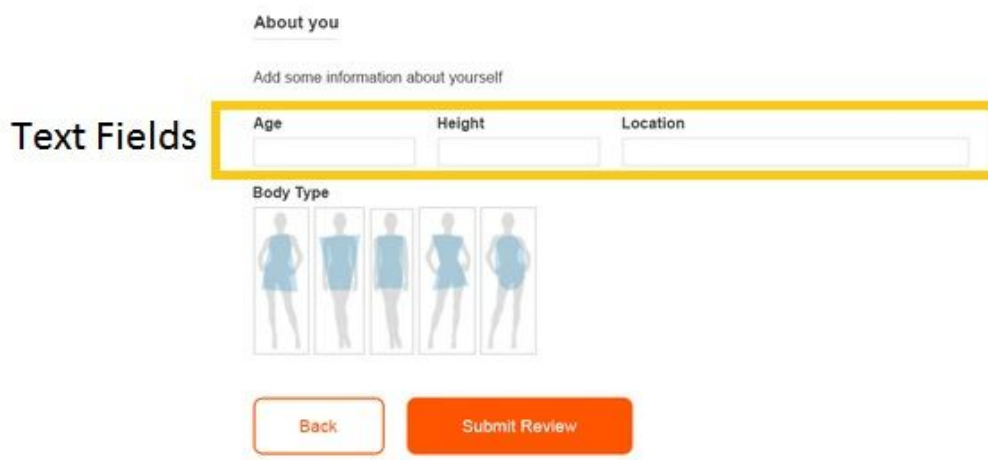


Each field has its own 'Validation Rules' settings.

***Note:** Currently, 'Nickname', 'Summary' and 'Review' are not editable via the 'Fields Information' page, thus, it is not possible to define additional validation rules for these fields.

'Text field' settings

This field type is used, while answering non-multiple-choice questions. The text field can concern personal information about the customer (age, height, location, etc.) or about the item itself ('Describe the item's design', 'How often do you use it?', etc.)



'Text Field' possesses its 'Validation Rules'. Common 'Validation rules' are the '**Value Required**' field. It means that this attribute is a required field to fill in if you click '**Yes**' in the '**Values Required**' field.

New Review Field

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default Label

Input Type

Values Required

Advanced Field Properties

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Default Value

Note

Maximum 255 chars

Click the **'Add Option'** button:

Field Validation Rules

Validation Rules Rule Parameters

Choose the needed parameter from the list and set its value in the **'Rule Parameters'** field:

Field Validation Rules

Validation Rules Rule Parameters

The **'Text Field Validation Rules'** field includes:

- **'Min length'** (it is 3 by default)
- **'Max length'** (it is 63 by default)
- **'URL'** (This validation indicates that your link should contain a protocol ('http://', 'https://', or 'ftp://'))
- **'Validation Number'** (for age, weight and other fields like that)

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default label * Full Name

Input Type Text Field



Values Required No

Advanced Field Properties



Field Validation Rules

Validation Rules	Rule Parameters	
Minimum length	3	Delete
Maximum length	63	Delete
Add Option		

'Text Area' settings

This field type allows to collect more detailed customer reviews on an item, service or delivery. Here, in the 'Text Area' field, you can leave your detailed comment, having chosen the answer in the 'Yes/No' field. This enables you to get more informational content.

You can set up 'Validation Rules' for the '**Text Area**' field in the same way. Choose the 'Text Area' option in the '**Input**' dropdown:

The screenshot shows a configuration page for a field. On the left, there's a sidebar with 'ATTRIBUTE INFORMATION' and 'Properties' selected. The main area is titled 'Field Properties' and contains several sections: 'Default Label' (empty text box), 'Input Type' (dropdown menu with 'Text Area' selected), 'Values Required' (checkboxes for 'Yes/No', 'Drop Down', 'Multiple Select', 'Visual Switch', 'Image'), 'Advanced Field Properties' (empty text box), 'Code Field' (empty text box with a note: 'This is used internally. Make sure you don't use spaces or more than 80 symbols.'), 'Note' (empty text box with a note: 'Maximum 255 chars'), 'Review Sections' (radio buttons for 'Review content section (main area)' and 'Customer details section (left bar)', with a note: 'Text Area and Images are always displayed in the Review Content'), and 'Desktop Version Width (more than 1024px)' (input field with '100' and a note: 'in percent'). At the top right, there are buttons for 'Back', 'Reset', 'Save and Continue Edit', and 'Save Field'.

Click the **'Add Option'** button:

The screenshot shows the 'Field Validation Rules' configuration page. It has two main sections: 'Validation Rules' and 'Rule Parameters'. The 'Validation Rules' section contains a dropdown menu and an 'Add Option' button, which is highlighted with a red box. The 'Rule Parameters' section contains an empty text box and a 'Delete' button.

'Text Area' possesses its 'Validation Rules'.

The **'Text area Validation Rules'** field includes:

- **'Min length'** (it is 10 by default)
- **'Max length'** (it is 1023 by default)
- **'URL'** (This validation indicates that your link should contain a protocol ('http://', 'https://', or 'ftp://'))

***Note:** 'Text Area' possesses no 'Validation Number'

New Review Field

← Back Reset Save and Continue Edit **Save Field**

Last field in line

If you set "Yes" then after is added margin 1% between elements.

Add horizontal line after

Default Value

Field Validation Rules

Validation Rules	Rule Parameters	
Minimum length	<input type="text" value="10"/>	<input type="button" value="Delete"/>
Maximum length	<input type="text" value="1023"/>	<input type="button" value="Delete"/>
Validate url		<input type="button" value="Delete"/>
<input type="button" value="Add Option"/>		

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The 'Yes/No' button settings.

The 'Yes/No' field is applied to make simple questions demanding one answer - agreeing ('Yes') or disagreeing ('No'), for instance, 'Do you like the item?', 'Would you recommend the item?', etc. This button is enabled by clicking on it.

To add the 'Yes/No' field, choose the corresponding field type in the 'Input' dropdown. Write the question a customer can give a definite answer to ('Yes' or 'No') in the 'Default Label' field, then write your code in 'Code field'. Set up the answer's default value in the 'Default Value' field.

Here is an example:

The screenshot shows a configuration page for a 'like' field. The page has a dark sidebar on the left with various icons. The main content area is titled 'like' and has a search bar and user profile in the top right. Below the title, there are navigation buttons: 'Back', 'Delete Field', 'Reset', 'Save and Continue Edit', and 'Save Field'. The 'Field Properties' section shows the 'Default Label' as 'Do you like this product?' and the 'Input Type' as 'Yes/No'. The 'Values Required' is set to 'No'. The 'Advanced Field Properties' section includes a 'Code Field' (set to 'like'), a 'Note' field (with a maximum of 250 characters), and 'Review Sections' (with 'Review content section (main area)' selected). There are also input fields for 'Desktop Version Width (more than 1024px)', 'Tablet Version Width (more than 768px)', and 'Mobile Version Width (less than 768px)', all set to '100' in percent. The 'Last Field in the Line' is set to 'Yes', and 'Add a Horizontal Line After' is set to 'No'. The 'Default Value' is set to 'No'. The 'Field Validation Rules' section is currently empty.

Of course, you can set up the 'Yes' answer by default in the 'Default Value'.

'Dropdown' settings

This field type is good to use while making multiple-choice questions with one possible answer. For example, 'Choose pros/cons of the item' (the possible answers can be: 'Quality', 'Price', 'Mobility'), 'Select the item's quality level' (the possible answers can be: 'Excellent', 'Good', 'Satisfactory', 'Bad'), etc.

To add the '**Dropdown**' field, choose it in the '**Input**' dropdown. Click '**Add Option**':

New Review Field

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default Label *

Input Type

Values Required

Manage Options (values of your field)

Is Default	Default Store View	Admin	Test second store view
<input type="button" value="Add Option"/>			

Advanced Field Properties

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Fill in the **'Default Store View'** and the **'Admin'** fields. If you have another store in **'Configuration'**, you can create a field to it either

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default Label *

Input Type

Values Required

Manage Options (values of your field)

Is Default	Default Store View	Admin	Test second store view
<input type="radio"/>	<input type="text" value="Good"/>	<input type="text" value="Good"/>	<input type="text" value=""/>
<input type="radio"/>	<input type="text" value="Normal"/>	<input type="text" value="Normal"/>	<input type="text" value=""/>
<input type="radio"/>	<input type="text" value="Frustration"/>	<input type="text" value="Frustration"/>	<input type="text" value=""/>

Advanced Field Properties

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Choose what value should be set up by default in **'By Default'** :

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties [✎](#)

Manage Labels

Field Properties

Default Label * How do you feel about the item

Input Type: Dropdown

Values Required: No

Manage Options (values of your field)

Is Default	Default Store View	Admin	Test second store view	
<input type="radio"/>	Good	Good		Delete
<input type="radio"/>	Normal	Normal		Delete
<input type="radio"/>	Frustration	Frustration		Delete

Add Option

Advanced Field Properties

Field Code:

This is used internally. Make sure you don't use spaces or more than 30 symbols.

You can use the 'drag-and-drop' function to change the position of the value in the list:

← Back Reset Save and Continue Edit **Save Field**

New Review Field

Manage Options (values of your field)

Is Default	Default Store View	Admin	Test second store view	
<input type="radio"/>	Good	Good		Delete
<input checked="" type="radio"/>	Normal	Normal		Delete
<input type="radio"/>	Frustration	Frustration		Delete

Add Option

Advanced Field Properties

Field Code:

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Any value can be deleted.

'Multiple Select' settings

The 'Multiple Select' field is good to use to enable a customer to answer multiple-choice questions, where more than one answer can be chosen.

Choose **'Multiple Select'** in the **'Input'** dropdown. Click the **'Add Option'** button:

New Review Field

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties *✎*

Manage Labels

Field Properties

Default Label *

Input Type

Values Required

Manage Options (values of your field)

Is Default	Default Store View	Admin	Test second store view
<input type="button" value="Add Option"/> <input type="button" value="Add Option"/>			

Advanced Field Properties

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Enter the necessary values:

pros

← Back Delete Field Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default Label *

Input Type

Values Required

Manage Options (values of your field)

Is Default	Default Store View	Admin	Test second store view
<input type="checkbox"/>	<input type="text"/>	<input type="text" value="Price"/>	<input type="text"/> <input type="button" value="Delete"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text" value="Quality"/>	<input type="text"/> <input type="button" value="Delete"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text" value="Reliability"/>	<input type="text"/> <input type="button" value="Delete"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text" value="Usefulness"/>	<input type="text"/> <input type="button" value="Delete"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text" value="Comfort"/>	<input type="text"/> <input type="button" value="Delete"/>

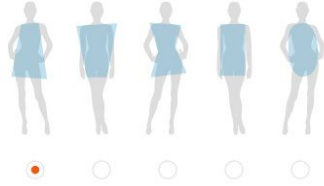
If you have another store in 'Configuration', you can create the field of this type for it either. You can use 'drag-and-drop' to change the position of the value in the list. Any value can be deleted.

'Visual Swatch' settings

The 'Visual Swatch' field allows to visualize the additional information. For example, 'Body Type' can be created as the 'Visual Swatch' field.

XL 1X 2X 3X 4X

Your Body type



Height: 25
Waist: 25-28
Bra Size: 30

Choose the 'Visual Swatch' field in the 'Input' dropdown. Click 'Add Swatch':

New Review Field

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties Manage Labels

Field Properties

Default Label: Body Type

Input Type: Swatch Visual

Values Required: No

Manage Swatch (Values of Your Attribute)

Is Default	Swatch	Admin	Default Store View	Test second store view
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add Swatch

Advanced Field Properties

Field Code: body_type
This is used internally. Make sure you don't use spaces or more than 30 symbols.

Now, you can upload your swatches and describe them:

New Review Field

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties Manage Labels

Field Properties

Default Label: Body Type

Input Type: Swatch Visual

Values Required: No

Manage Swatch (Values of Your Attribute)

Is Default	Swatch	Admin	Default Store View	Test second store view
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add Swatch Upload a file Clear

Here, in the example, we've called the field as 'Body Type':

← Back Delete Field Reset Save and Continue Edit Save Field

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default Label

Input Type

Values Required

Manage Swatch (Values of Your Attribute)

Is Default	Swatch	Admin	Default Store View	Test second store view
<input checked="" type="radio"/>		<input type="text" value="Triangle"/>	<input type="text"/>	<input type="text"/>
<input type="radio"/>		<input type="text" value="Inverted Triangle"/>	<input type="text"/>	<input type="text"/>
<input type="radio"/>		<input type="text" value="Rectangle"/>	<input type="text"/>	<input type="text"/>
<input type="radio"/>		<input type="text" value="Hourglass"/>	<input type="text"/>	<input type="text"/>
<input type="radio"/>		<input type="text" value="Apple"/>	<input type="text"/>	<input type="text"/>

Add Swatch

Advanced Field Properties

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

You can change the fields' position with the help of the 'drag-and-drop' function.

***Note:** Choose 'No' in the 'Last field in line' settings to separate this field type from other fields.

'Image' settings

Images in the reviews attract more attention, give more information about an item, and improve the search optimization.

You can add the 'Image' field for your customers to post their pictures of the purchased items. Choose the 'Image' field in the 'Input' dropdown. Set up 'Width' settings for the needed devices:

New Review Field

← Back Reset Save and Continue Edit **Save Field**

ATTRIBUTE INFORMATION

Properties Manage Labels

Field Properties

Default Label = Do you like this item?

Input Type Image
 Text Field
 Text Area
 Yes/No
 Dropdown
 Multiple Select
 Visual Switch

Advanced Field Properties

Code Field
This is used internally. Make sure you don't use spaces or more than 60 symbols.

Note
Maximum: 250 chars

Review Sections: Review content section (main area)
 Customer details section (left bar)

Desktop Version Width (more than 1024px)
In percents

Tablet Version Width (more than 768px)
In percents

Mobile Version Width (less than 768px)
In percents

Last Field In the Line Yes

If you set "Yes", a 5% margin will be added between the elements.

Add a Horizontal Line After No

Your customers will be enabled to post images in their reviews:

Nickname *

Summary of Review *

Review *

Base Image

Age

***Note:** Remember to save all the added fields.

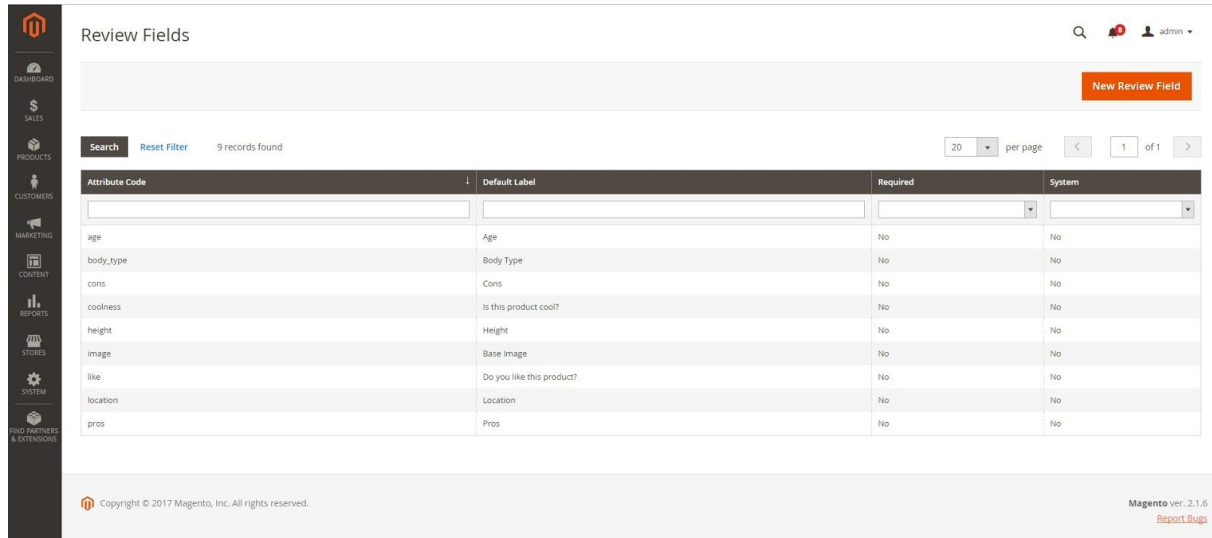
1.2. Fields' management

You can delete added fields, change their settings and descriptions, and add new fields.

To see the list of your fields, follow these steps:

Navigate to Admin Panel: 'Marketing' > 'Review Fields'.

After clicking the **'Review Fields'** button, the list of fields added by you will occur:



Review Fields

Search Reset Filter 9 records found 20 per page 1 of 1

Attribute Code	Default Label	Required	System
age	Age	No	No
body_type	Body Type	No	No
cons	Cons	No	No
coolness	Is this product cool?	No	No
height	Height	No	No
image	Base Image	No	No
like	Do you like this product?	No	No
location	Location	No	No
pros	Pros	No	No

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You can see the number of your fields and some of their attributes. To change or delete a review field, click on it. If you want to delete a field, click **'Delete'** in the upper 'Menu' section. If you want to change a field, click the **'Save and continue Edit'** button.

You can also delete the added options, change their names, and change their places with the help of the 'drag-and-drop' function. Changing of other settings, such as 'Width', 'Last field in the line', and 'Add a horizontal line after' is also acceptable.

'Text Field Validation Rules' and the 'Text Area' ones are at your disposal too.

CONS

← Back **Delete Field** Reset **Save and Continue Edit** **Save Field**

ATTRIBUTE INFORMATION

Properties
Manage Labels

Field Properties

Default Label: Cons

Input Type: Multiple Select

Values Required: No

Manage Options (values of your field)

Is Default	Default Store View	Admin	QA_view	
<input type="checkbox"/>		Price		Delete
<input type="checkbox"/>		Quality		Delete
<input type="checkbox"/>		Reliability		Delete
<input type="checkbox"/>		Usefulness		Delete
<input type="checkbox"/>		Comfort		Delete

Add Option

Advanced Field Properties

Code Field: cons

Note:

Review Sections: Review content section (main area) Customer details section (left bar)

Desktop Version Width (more than 1024px): in percent

Tablet Version Width (more than 768px): in percent

Mobile Version Width (less than 768px): in percent

Last Field in the Line:
 If you set "Yes", a 1% margin will be added between the elements.

Add a Horizontal Line After:

Field Validation Rules

Validation Rules Rule Parameters

Add Option

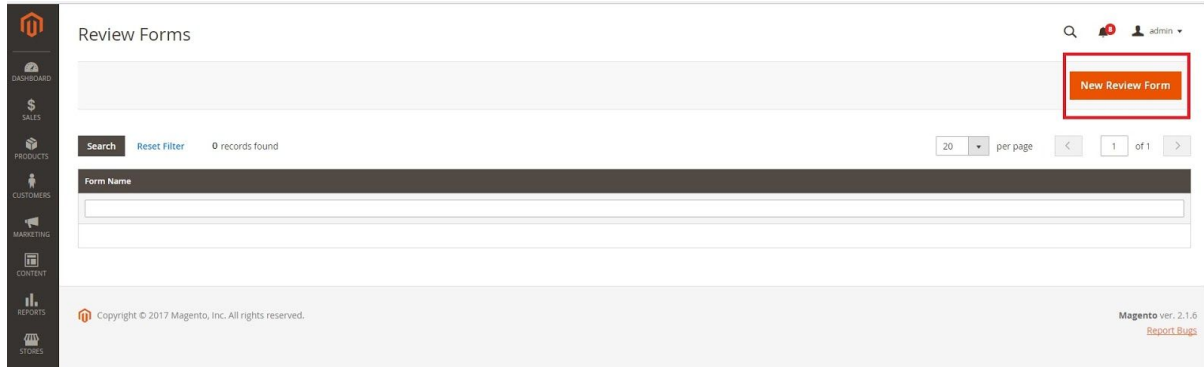
***Note:** You can't change the field's type. If you want to change, for example, the 'Dropdown' field into the 'Multiple Select' field, delete the 'Dropdown' field and add the 'Multiple Select' field.

1.3. Review forms' adding and management. Adding review forms to different categories

Creating additional fields, you can make different types of your review forms.

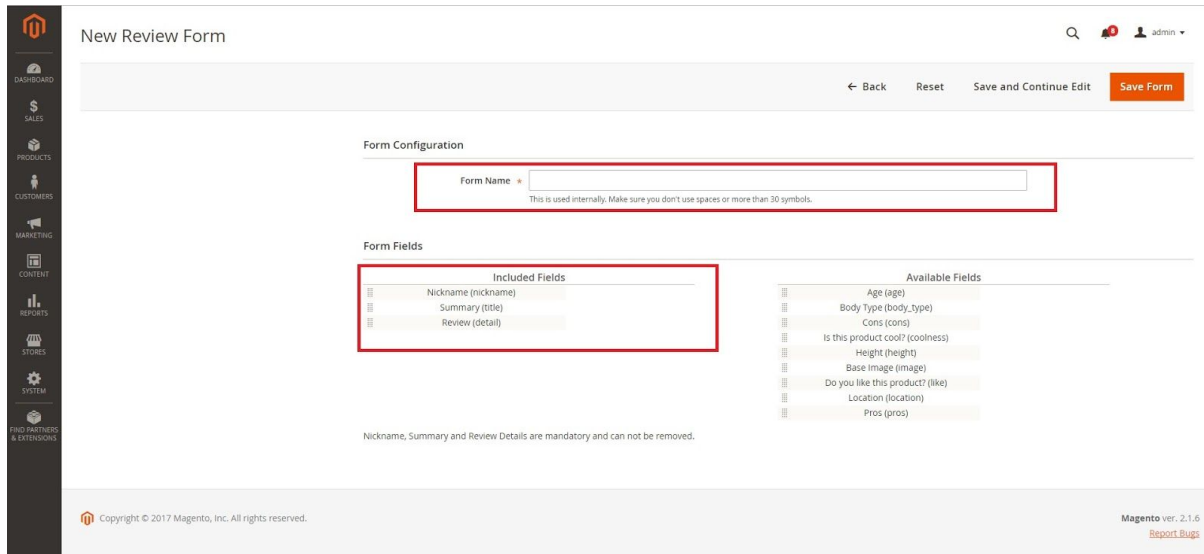
To add a new 'Review Form', do the following:
Navigate to Admin Panel: 'Marketing' > 'User Content section' > 'Review Forms'.

Here, you can see the list of all review forms. You are able to edit them or create the new ones - just click on the row in a grid or the **'New Review Form'** button respectively:



Give a name to your form in the **'Form Name'** field. Such fields as **'Nickname'**, **'Summary'**, and **'Review'** can be set up by default in the **'Included'** field.

***Note:** You can't delete or change the names of the fields mentioned above.



All fields added by you appear in the **'Available Fields'** folder. This folder is not displayed on the frontend. Only those fields which you add to the **'Included Fields'** folder are visible to the e-store's visitors. To add a field to the review form, move it from 'Available Fields' to 'Included fields', using the drag-and-drop function. There is an example below, showing how the 'Age' field and the 'Cons' field are being moved to the 'Included' folder. You can select any field from the 'Available Fields' folder and move it this way.


***Note:** All fields can be added horizontally. For a new field to be displayed in the next line you should click 'No' in 'Last field in the line' setting up the previous field.

Save your form. All the saved forms are shown in the list in the 'User Content' section:
Admin Panel: 'Marketing' > 'Review Forms'

To delete a field, move it to the 'Available Fields' folder. If there is no field you need, create it the way it reads in p.2.1.

[← Back](#)
[Delete Form](#)
[Reset](#)
[Save and Continue Edit](#)
[Save Form](#)

Form Configuration


Form Name *

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Form Fields

Included Fields	Available Fields
<input type="checkbox"/> Nickname (nickname)	<input type="checkbox"/> test_field (test_field)
<input type="checkbox"/> Summary (title)	<input type="checkbox"/> test_text_field (test_text_field)
<input type="checkbox"/> Review (detail)	
<input type="checkbox"/> Full Name (full_name)	
<input type="checkbox"/> Additional Comments (additional_data)	
<input type="checkbox"/> Do you like this product? (like)	
<input type="checkbox"/> Is this product cool? (coolness)	
<input type="checkbox"/> Pros (pros)	
<input type="checkbox"/> Cons (cons)	
<input type="checkbox"/> Body Type (body_type)	

Nickname, Summary and Review Details are mandatory and can not be removed.

***Note:** 'Nickname', 'Summary' and 'Review' fields cannot be removed from the form.

The key features of our forms are the following:

- the data won't be lost if you remove the field and then return it back.
- only the attributes included to your form are displayed in the reviews list on the product page.

Applying forms to different categories

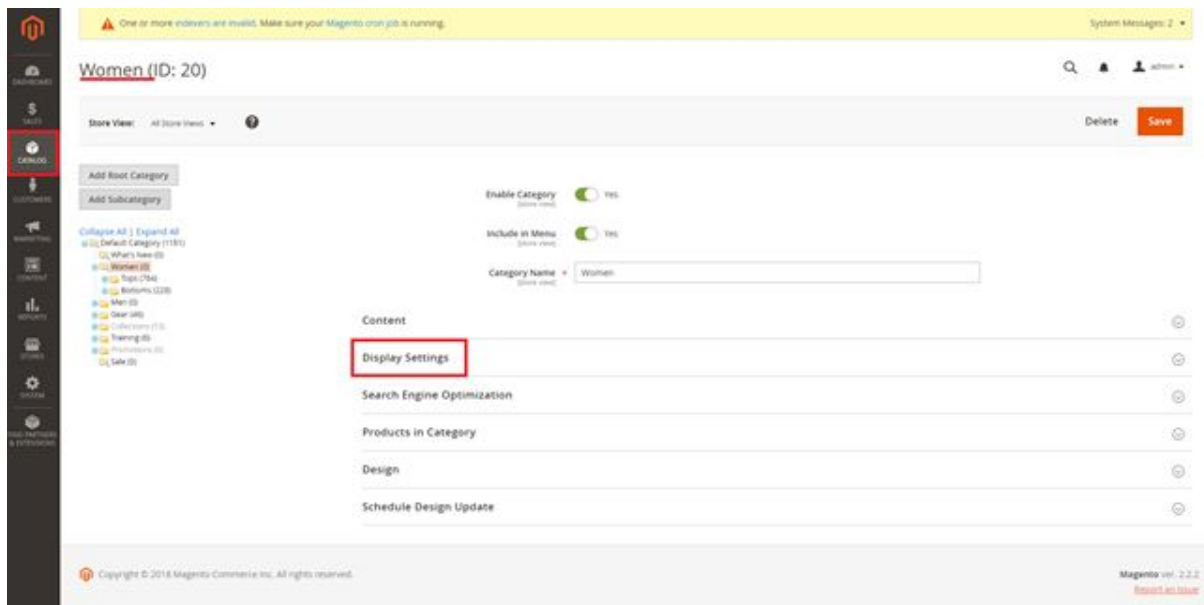
Currently, the 'Detailed Product Review' extension provides the ability to select a review form per a category. You may see your categories in the corresponding '**Categories**' section.

If your e-store possesses several item categories, it makes sense to add separate review form fields for each category. It's obvious that microwaves, pans, male shoes and female dresses have different characteristics. Applying forms to a particular category lets you emphasize individual features of each category and invites unique content from customers. To apply a form to a category, add the form the way it is described above, in p. 2.3.

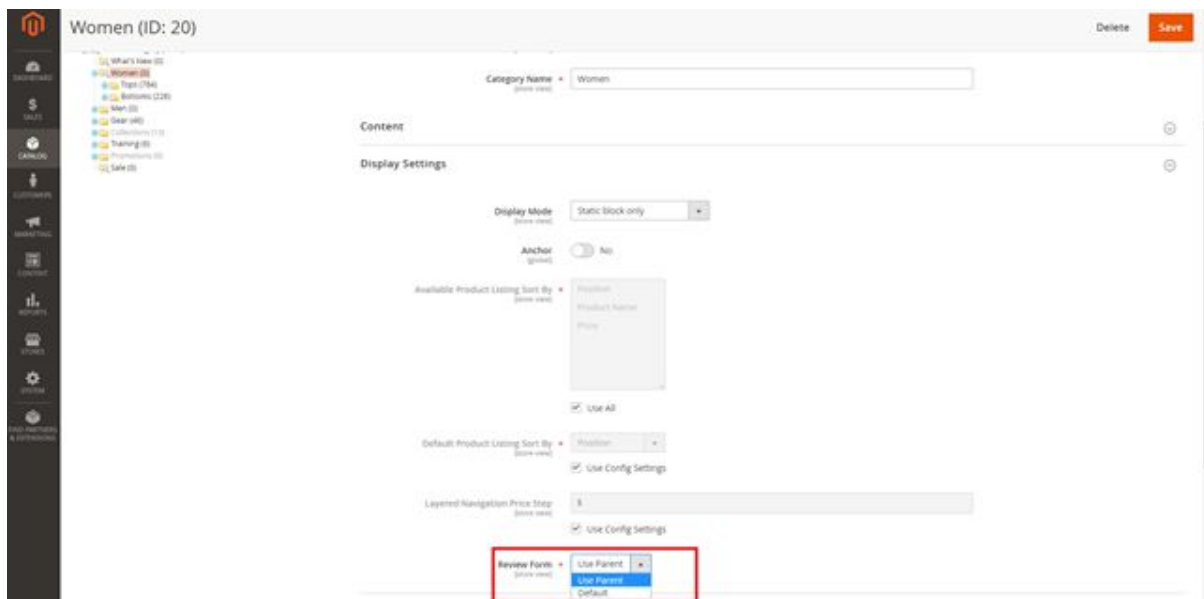
Then, go to '**Categories**':

Navigate to the Admin Panel: 'Catalog' > 'Categories' > choose a category.

Open '**Display Settings**':



Choose the needed **'Review Form'**:



Save the changes clicking the **'Save'** button.

***Note:** If a customer has found a product through the site's search engine, and it belongs to several categories, then only the review form which is located in the 'Parent Category' will be displayed.

1.4. Overview of reviews in the admin panel

You can look through customer reviews and moderate them. There are three options to see your customers' reviews:

1) **'Marketing' > 'Reviews'**

The screenshot shows the Magento Marketing sidebar. The 'MARKETING' menu is expanded, and the 'Reviews' option is highlighted with a red box. Other options in the sidebar include Promotions, Catalog Price Rule, Cart Price Rules, Communications, Email Templates, Newsletter Template, Newsletter Queue, Newsletter Subscribers, User Content, Review Fields, and Review Forms.

2) 'Customers' > choose a customer > 'Product Reviews' tab

The screenshot shows the 'Veronica Costello' customer profile page. The 'PRODUCT REVIEWS' tab is highlighted in red. The page displays a table of reviews for the customer. The table has columns for ID, Created, Status, Title, Nickname, Review, Visibility, Type, Product, SKU, and Action. One review is listed with ID 359, created on Dec 28, 2016, 7:22:06 AM, and status 'Approved'. The review title is 'Veronica Costello/Veronica Costello' and the review text is 'Veronica Costello/Veronica Costello/Veronica Costello'. The review is visible on the Main Website, Main Website Store, and Default Store View. The product is 'Joust Duffle Bag' with SKU '24-MB01'.

ID	Created	Status	Title	Nickname	Review	Visibility	Type	Product	SKU	Action
359	Dec 28, 2016, 7:22:06 AM	Approved	Veronica Costello/Veronica Costello	Veronica Costello	Veronica Costello/Veronica Costello/Veronica Costello	Main Website Main Website Store Default Store View	Customer	Joust Duffle Bag	24-MB01	Edit

3) 'Catalog' > choose a product > 'Product reviews'

Joust Duffle Bag ← Back Add Attribute Save

Configurable products allow customers to choose options (ex: shirt color). You need to create a simple product for each configuration (ex: a product for each color). Create Configurations

Product Reviews

2 records found 20 per page 1 of 1

ID	Created	Status	Title	No/Name	Review	Visibility	Type	Product	SKU	Action
1	Sep 26, 2018 7:58:01 AM	Approved	I prefer more compartments	Ch	I prefer more compartments, if you don't mind putting everything in one space, it's fine. Good for the gym.	Main Website Main Website Store Default Store View	Guest	Joust Duffle Bag	24-MB01	Edit
2	Sep 26, 2018 7:58:01 AM	Approved	I use it a lot	Pilberts	It's a good size and I use it a lot. My only issue with it was I wanted the handles to be longer so I can wear it on my back.	Main Website Main Website Store Default Store View	Guest	Joust Duffle Bag	24-MB01	Edit

Images And Videos

Search Engine Optimization

Related Products, Up-Sells, and Cross-Sells

Customizable Options

You can look through all the reviews - the ones concerning your customers and the ones concerning your products. It is possible to edit or delete any review.

***Advice:** While editing your customer reviews, remember that negative ('harmful') reviews are those ones which are useless for your shop's visitors. These are the reviews which contain spam, obscene language, offensive content, etc. Those reviews which possess dissatisfaction about the product ('I don't like the item', 'It did not fit me', etc.) are in most cases useful: they express your honesty and respect to other people's opinion.

2. Review dashboard

Before your shop's visitor clicks on any review, they are able to see **review dashboard** developed by the 'Detailed Product Review' extension. It includes ratings (the summary rating and the detailed one), filters, sorting, and keyword review search.

This is how the review dashboard looks like:

The screenshot displays a product page with a review dashboard. At the top, there are product images and buttons for 'Add to Cart', 'Add to Wish List', 'Add to Compare', and 'Email'. Below these is a navigation bar with 'Details', 'More Information', and 'Reviews (5)'. The main review section is titled 'RATING & REVIEWS' and features a large '4' for the average rating, a bar chart showing the distribution of star ratings (5 stars: 1, 4 stars: 2, 3 stars: 1, 2 stars: 1, 1 star: 0), and an 'ADD YOUR REVIEW' button. To the right, there is a table of product attributes with their respective ratings:

Price	4	★★★★☆
Value	4.5	★★★★★
Quality	4.5	★★★★★
Rating	3.44	★★★★☆

Below the rating section, there are filters for 'Filter by: Last Week' and 'Sort by: Newest First', along with a search bar for reviews and a 'Clear all filters' button. The first review is by 'Beat12' with the title 'Good, but not perfect', dated 'By Beat12 on April 4, 2017 2:48 AM'. The review text reads: 'pretty useful one. I like to wear it in gym as it's a comfortable one. what i don't like is a price, i think it could be a better quality for this money.' Additional comments include 'make it cheaper guys.' The review also includes a 'Do you like this product?: Yes' and 'Is this product cool?: Not bad' section, as well as 'Pros: Other' and 'Cons: Price'. The review has 0 likes and 0 replies.

This way, you get additional elements on your store's site, which attract new customers.

2.1. 'Add your review' button

To leave a review, a customer has to scroll all the added reviews on the page. Even if there are a few reviews left on the page, it's not convenient. The 'Detailed Product Review' extension has worked out this problem. The '**Add your review**' button is located in the upper left corner of the review list. Such location helps attract clients more. Having clicked 'Add your review', a customer can start writing their review.



2.2. Ratings (summary and detailed ratings)

The review dashboard improves the visualization of the ratings. A chart bar displays graphically the overall evaluation of an item.



It's an easy and effective way of visualization to convert your visitors into customers. A detailed rating gives evaluation of the particular features of a product.

You'll find **'Detailed Rating'** settings, following next steps:

'Stores' > 'Attributes' > 'Rating'.

Click **'Add New Rating'**:

Create a rating and save it.

***Note:** Adding of many detailed ratings can confuse a visitor. To evaluate different features of an item, add a 'Pros and Cons' field to the review form. Use 'Multiple Select' for the visitors to choose several options while answering. Select general characteristics which are easy to evaluate in your detailed ratings.

2.3. Filtering

The 'Review' filters allow to sort and filter reviews by date:

Recent reviews are displayed first by default, however, you have the ability to change it using the sorting option.

2.4. Search

Using the search bar, visitors have the ability to search for words in the reviews.

The screenshot shows a product review interface. At the top, there are filters for 'Filter by: Last Week' and 'Sort by: Newest First'. A search bar labeled 'search in reviews' is highlighted with a red box. Below the filters, a review is displayed for a user named 'Beat12' from 'Ottowa'. The review title is 'Good, but not perfect' and it was posted on April 4, 2017. The review text is: 'pretty useful one, i like to wear it in gym as it's a comfortable one. what i don't like is a price, i think it could be a better quality for this money. Additional Comments: make it cheaper guys.' The review includes a star rating for Price (4 stars), Value (5 stars), Quality (5 stars), and Rating (5 stars). There are also social media sharing icons for Facebook and Twitter.

To search for a review, you need at least 3 values. Search is made only in such field types as 'Text field' and 'Text Area'.

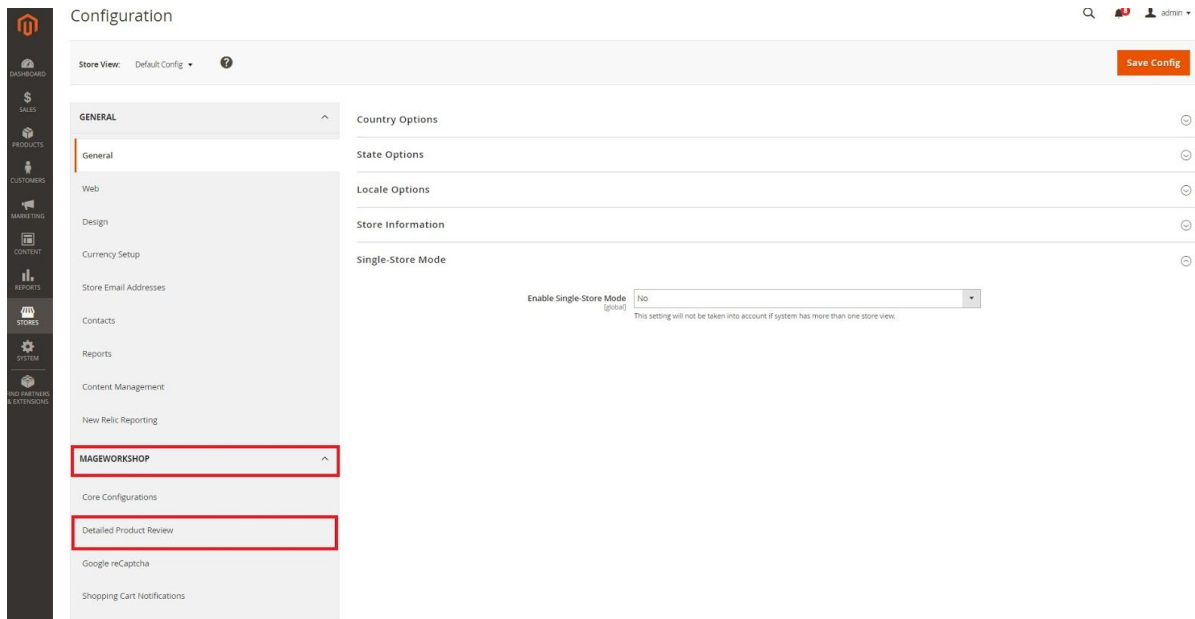
3. Modules

Module's enabling gives necessary additional functions: approvals of reviews, protection of customers' reviews from spam and bots, and SEO development.

3.1. The 'Customer Permissions' module

The 'Customer Permissions' module allows you to set up the pre-moderation of customers' reviews and decrease your workload. You can choose customer review approval for all users by default or allow particular groups of visitors to post their reviews. It is also possible to enable only verified buyers to leave their reviews without pre-moderation. To enable the module, go to the admin panel:

Navigate to the Admin Panel: 'Stores' > 'Configuration' > 'MageWorkshop' > 'Detailed Product Review' > 'DR_Customer Permissions':



Now, you can set up the module.

You will see different **fields** with dropdown lists:

1. The **'Enable customer permissions' restrictions'** section, where you can enable or disable the module;
2. The **'Enable Auto Approval'** section, which enables the automatic approval of reviews;
3. The **'Apply auto approval to the following Customer Group(s)'** section, where you select to which groups 'Auto Approve' should be applied;
4. The **'Let only verified buyers post their reviews'** section, which includes checking of users and the ability to add reviews of only verified buyers.
5. The **'Let verified buyers have a Verified Buyer icon next to the review'** section, which displays an icon for verified buyers.



Verification settings are as follows:

The screenshot shows the 'Configuration' page in the Magento Admin Panel, specifically the 'Customer Permissions' section. The page has a sidebar on the left with navigation icons. The main content area contains several configuration options:

- Notification Text:
- Notification Timeout (in milliseconds):
- Customer Permissions:
- Enable Customer Permissions' Restrictions:
- Enable Auto Approval:
- Apply Auto Approval to the following Customer Group(s):
- Let Only Verified Buyers Post Their Reviews:
- Let Verified Buyers Have a Verified Buyer Icon Next to the Review:

A 'Save Config' button is located in the top right corner.

Visitors can see the Verified Buyer icon near the review itself:

The screenshot shows a product review by Veronica Costello. The review includes a verified buyer icon (a blue ribbon with a checkmark) and a 4-star rating. The review text is: "Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et quasi architecto beatae vitae dicta sunt explicabo. Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores eos qui ratione voluptatem sequi nesciunt. Neque porro quisquam...read more". The verified buyer icon is highlighted with a blue box.

Veronica Costello Section 1.10.32 of "de Finibus Bonorum et Malorum", written by Cicero in 45 BC
By Veronica Costello on May 22, 2017 7:07 AM

Location: USA
Age: 25
Height: 168
Body Type:

"Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et quasi architecto beatae vitae dicta sunt explicabo. Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores eos qui ratione voluptatem sequi nesciunt. Neque porro quisquam...read more

Do you like this product?: No
Is this product cool?: Not bad

Pros: Usefulness
Cons: Quality

Rating: ★★★★★

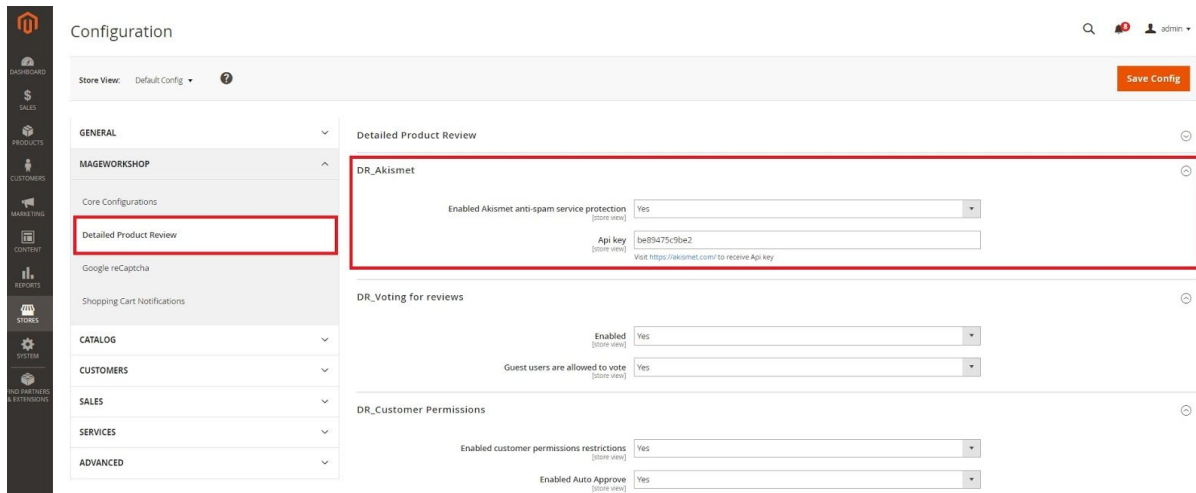
0 0

f t

3.2. 'Akismet' module

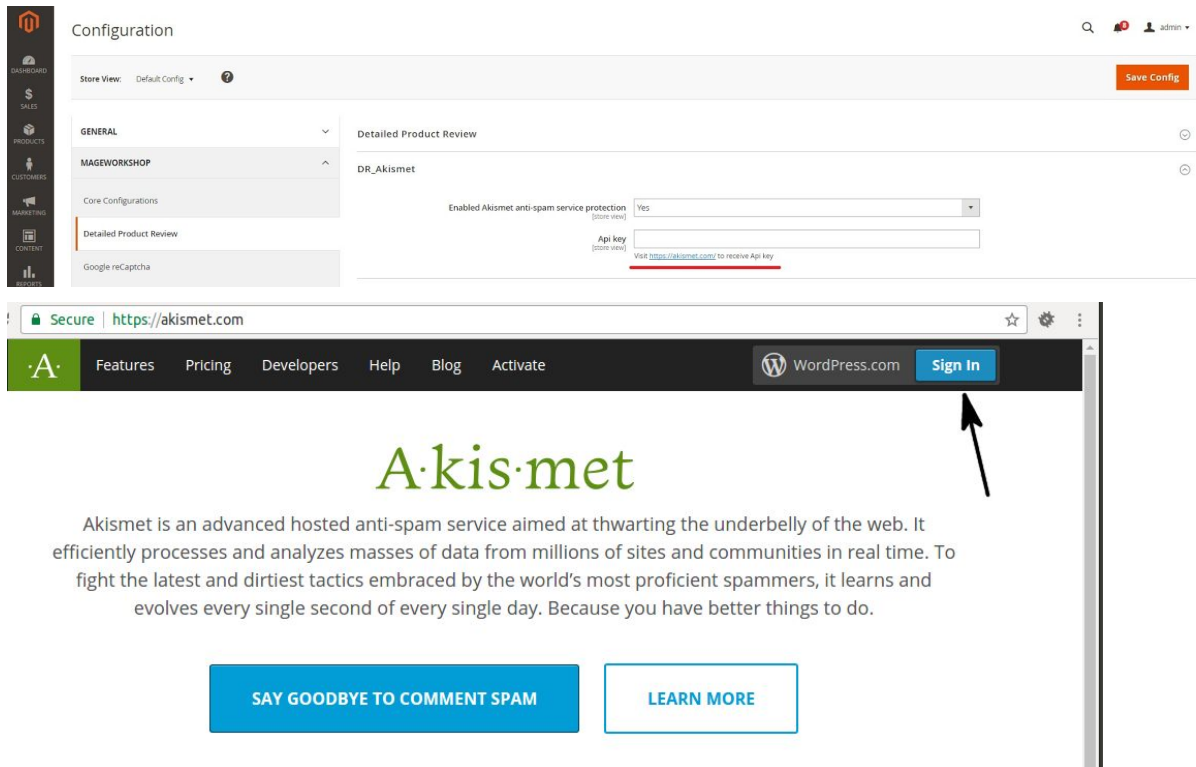
The 'Akismet' module prevents your web store from spam in the reviews, comments, etc. You need to configure the 'Akismet' module before using:

Log in the **Admin Panel**, go to **'Stores' > 'Configuration' > 'MageWorkshop' > 'Akismet'**:



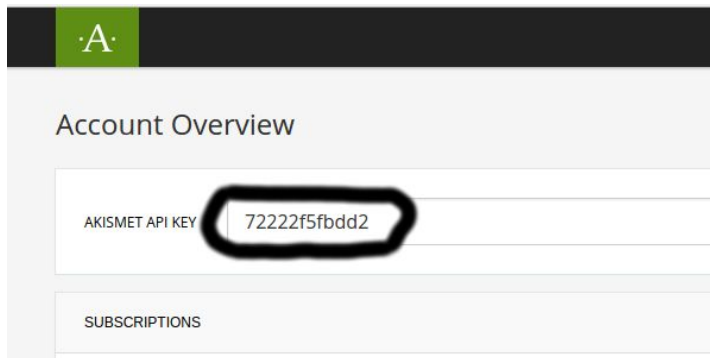
For the module to function, you need to get your 'api key', which you'll find here - <https://akismet.com/>

You can go to this site directly from the admin panel:

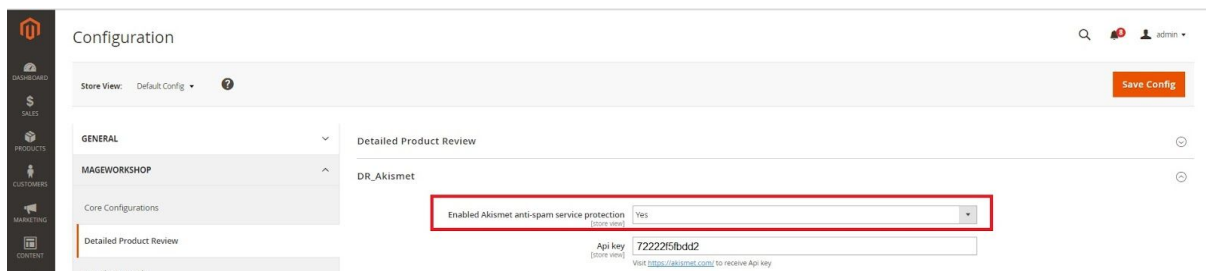


You also need to have your wordpress.com account. Next, go to <https://akismet.com/plans>, choose your plan, and click the 'Create Subscription' button.

Then, you will get your 'akismet api' key:



Enable the module and provide your **'Api' key**:



3.3. 'DR_SEO' module

The 'DR_Seo' module implements extended SEO features for Magento 2-based stores. This module helps the search engine index all elements of your page. To enable this module, do the following:

Navigate to Admin Panel: 'Stores' > 'Configuration' > 'MageWorkshop' > 'DR_Seo Optimization'

The screenshot shows the Magento 2 Configuration interface. On the left sidebar, the 'STORES' menu item is highlighted with a red box. The main content area shows the configuration for 'MAGEWORKSHOP'. The 'Detailed Product Review' section is expanded, and the 'DR_Seo Optimization' section is highlighted with a red box. This section includes the following settings:

- Enabled (store view): Yes
- Hide Seo block by (store view): JavaScript (hide SEO block after the page load)

Click on one of the following options for the search bots to identify the page's SEO elements:

The dropdown menu for 'Hide Seo block by' shows the following options:

- CSS (highlighted with an orange background)
- CSS
- JavaScript (hide SEO block after the page load)

- The 'CSS' option lets you hide some of the page's blocks using CSS tools.
- The 'JavaScript' option ('Hide SEO block after the page load') allows you to hide blocks, using 'JavaScript' tools.

These functions let the content be displayed on the product page and enable search bots to index it.

3.4. 'DR_Social Network Sharing' module

The 'DR_Social Network Sharing' module adds the opportunity to share links on two major social networks - 'Facebook' and 'Twitter'.

The screenshot displays a product review interface. At the top, there are filters: 'Filter by: Last Week', 'Sort by: Newest First', a search bar 'search in reviews', and a 'Clear all filters' link. Below the filters, two reviews are shown. The first review is by 'Beat12' from Ottawa, dated April 4, 2017, 2:48 AM. The review title is 'Good, but not perfect'. The reviewer's profile includes age (34), height (156), and body type. The review text says 'pretty useful one. i like to wear it in gym as it's a comfortable one. what i don't like is a price, I think it could be a better quality for this money.' There are additional comments: 'make it cheaper guys.' The reviewer answered 'Yes' to 'Do you like this product?' and 'Not bad' to 'Is this product cool?'. Pros are 'Other' and cons are 'Price'. The review has 0 likes and 0 comments. The second review is by 'Rina' from Toronto, dated April 4, 2017, 2:27 AM. The review title is 'Love this one'. The reviewer's profile includes age (27), height (168), and body type. The review text says 'This is my favorite t-shirt from now. It fits me well and it's very pleasant for touch, just wear it everywhere I can.' There are additional comments: 'Definitely worth its price'. The reviewer answered 'Yes' to 'Do you like this product?' and 'Super Cool!' to 'Is this product cool?'. Pros are 'Quality'. The review has 1 like and 0 comments. Both reviews have social sharing icons for Facebook and Twitter. On the right side of each review, there are star ratings for Price, Value, Quality, and Rating.

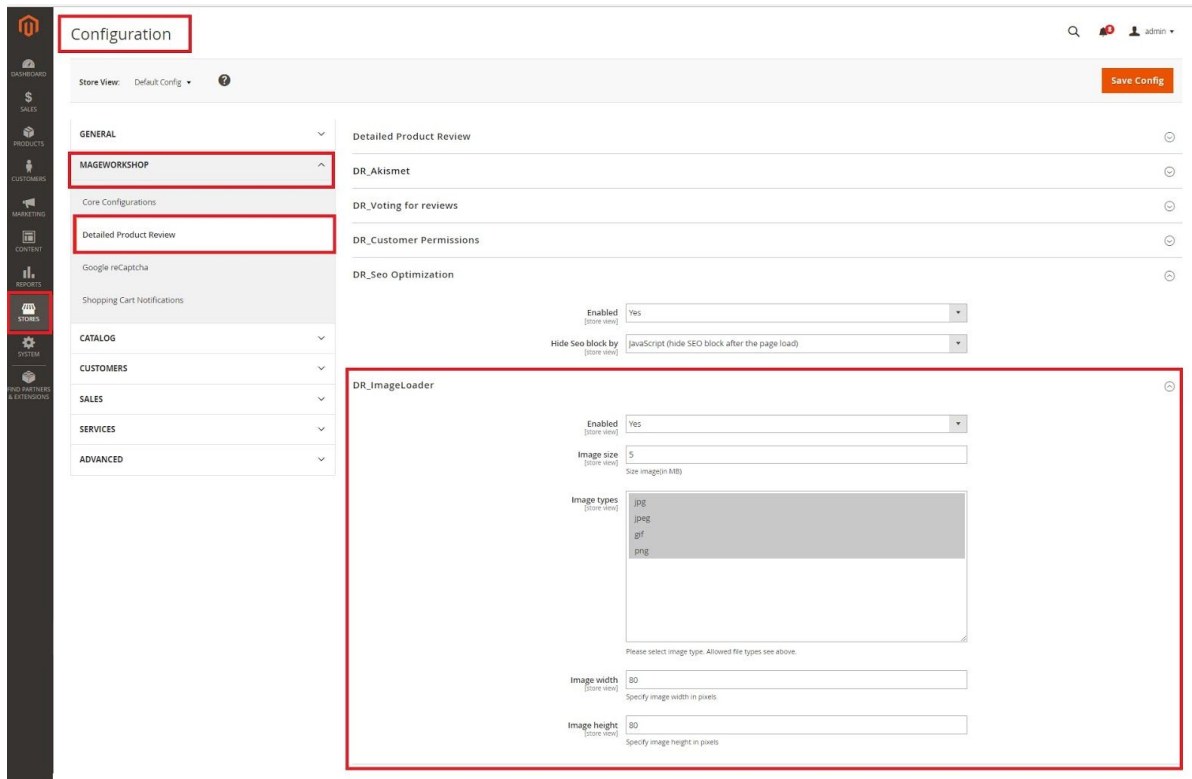
Navigate to **Admin Panel: 'Stores' > 'Configuration' > 'MageWorkshop' > 'Detailed Product Review' > 'DR_Social Network Sharing'**. The only thing you have to do is to enable this module.

The screenshot shows the 'Social Sharing' configuration section in the Admin Panel. The section title is 'Social Sharing' with a refresh icon on the right. Below the title, there is a dropdown menu labeled 'Enabled [store view]' with the value 'Yes' selected.

3.5. 'DR_Image Loader' module

The 'DR_Image Loader' module implements an opportunity to add images to the reviews. To configure the module, you need:

Navigate to Admin Panel: 'Stores' > 'Configuration' > 'MageWorkshop' > 'Detailed Product Review' > 'DR_Image Loader':



The 'DR_Image Loader' module has its **settings**, such as:

1. The **'Enabled'** field, which lets you enable/disable the module;

DR_ImageLoader



2. The **'Image size'** field, which is responsible for the maximum possible size of the downloaded images (it is 5 megabytes by default) .

Enabled [store view] Yes

Image size [store view] 5
Size image(in MB)

Image types [store view]

- jpg
- jpeg
- gif
- png

3. The **'Image types'** field, which allows you to select the type of your image from the existing list which is allowed to download. There are four types of image files allowed: jpg, jpeg, gif, and png.

Enabled [store view] Yes

Image size [store view] 5
Size image(in MB)

Image types [store view]

- jpg
- jpeg
- gif
- png

Please select image type. Allowed file types see above.

4. The **'Image width'** field and the **'Image height'** field, which make it possible to specify the size of the images (in pixels) to be displayed on the frontend. The default is 80*80 pixels.

Enabled [store view] Yes

Image size [store view] 5
Size image(in MB)

Image types [store view]

- jpg
- jpeg
- gif
- png

Please select image type. Allowed file types see above.

Image width [store view] 80
Specify image width in pixels

Image height [store view] 80
Specify image height in pixels

Images are displayed in the 'Reviews' area like this:

Details More Information Reviews (5)

RATING & REVIEWS

4

Average rating

★★★★☆ 5 Reviews

[ADD YOUR REVIEW](#)

5 star

4 star

3 star

2 star

1 star

Price 4 ★★★★★

Value 4.5 ★★★★★

Quality 4.5 ★★★★★

Rating 3.44 ★★★★★

Filter by: Last Week Sort by: Newest First search in reviews Clear all filters

Beat12

Location: Ottawa

Age: 34

Height: 156

Body Type:

Good, but not perfect

By Beat12 on April 4, 2017 2:48 AM

pretty useful one. i like to wear it in gym as it's a comfortable one.
what i don't like is a price, i think it could be a better quality for this money.

Additional Comments: make it cheaper guys.

Do you like this product?: Yes

Is this product cool?: Not bad

Pros: Other Cons: Price

Base Image

Price ★★★★★

Value ★★★★★

Quality ★★★★★

Rating ★★★★★

👍 0 🗨️ 0
📱

It is also possible to view images in the gallery. If you click on any of the images, you can view it in its full size.

In order to manage the images in the 'Reviews', you need:
Navigate to Admin Panel: 'Marketing' > 'Reviews'.

To make it more convenient, we have added a new field in the 'Reviews' area for you to be able to see all the images added by users in their reviews:

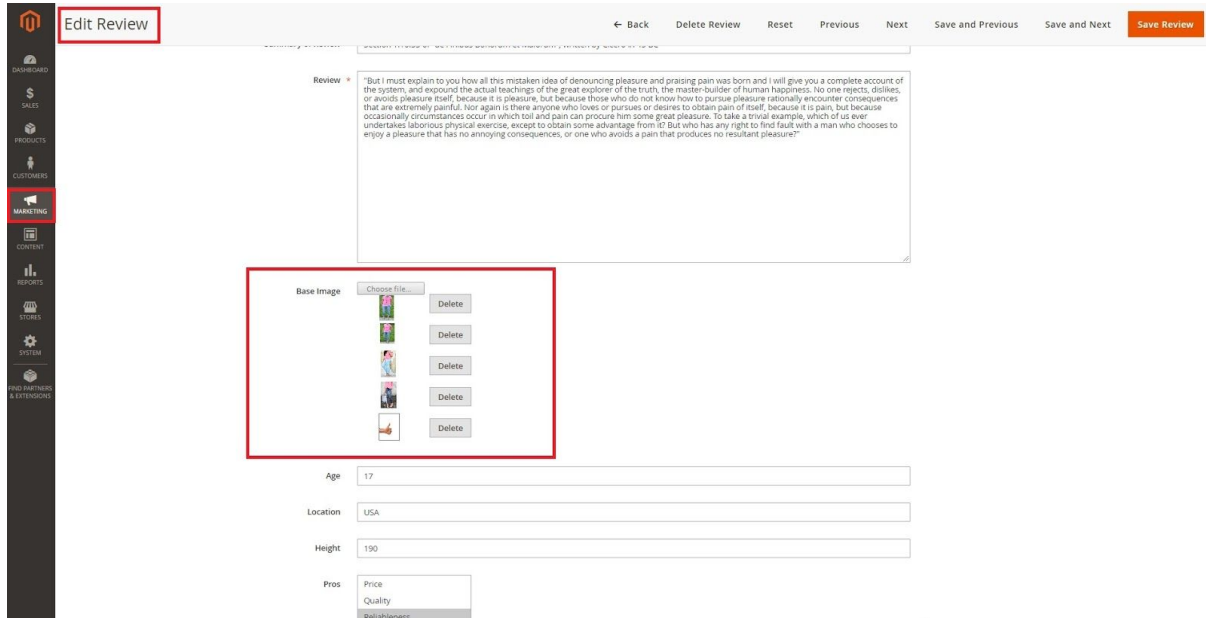
Reviews

Search [Reset Filter](#)

Actions 350 records found

	Image	ID	Created	Status	Title	Nickname	Review
Any			From: <input type="text"/> To: <input type="text"/>				
<input type="checkbox"/>		347		Approved	Section 1.10.33 of "de Finibus Bonorum et Malor...	H. Rackham	"At vero eos et accusamus et iusto odio digniss...
<input type="checkbox"/>		348		Approved	Section 1.10.32 of "de Finibus Bonorum et Malor...	Veronica Costello	"Sed ut perspiciatis unde omnis iste natus erro...

When you click on the review, you can delete the already added images. Click **'Edit Review'** in the left-hand corner and press **'Delete'**:

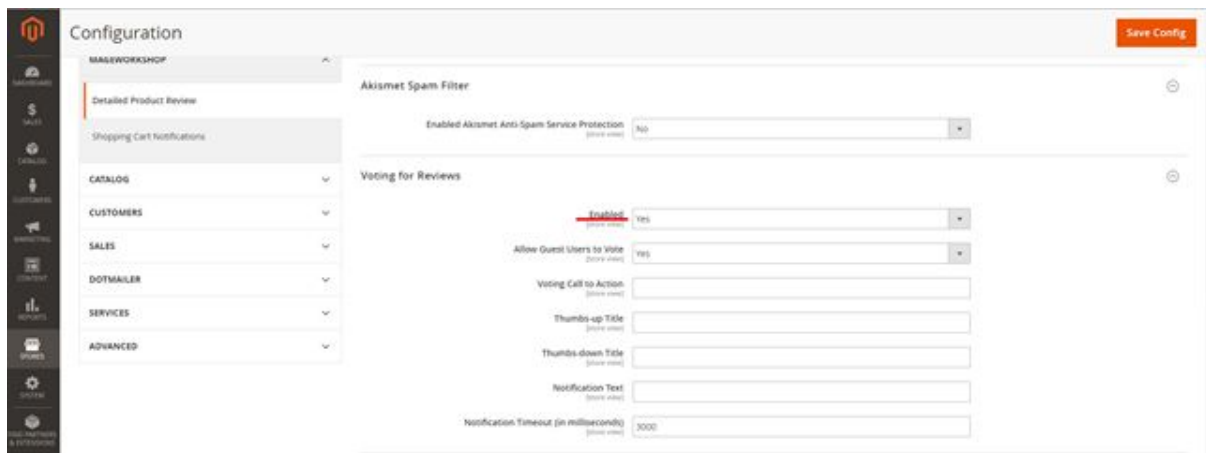


3.6. 'Voting for Reviews' module

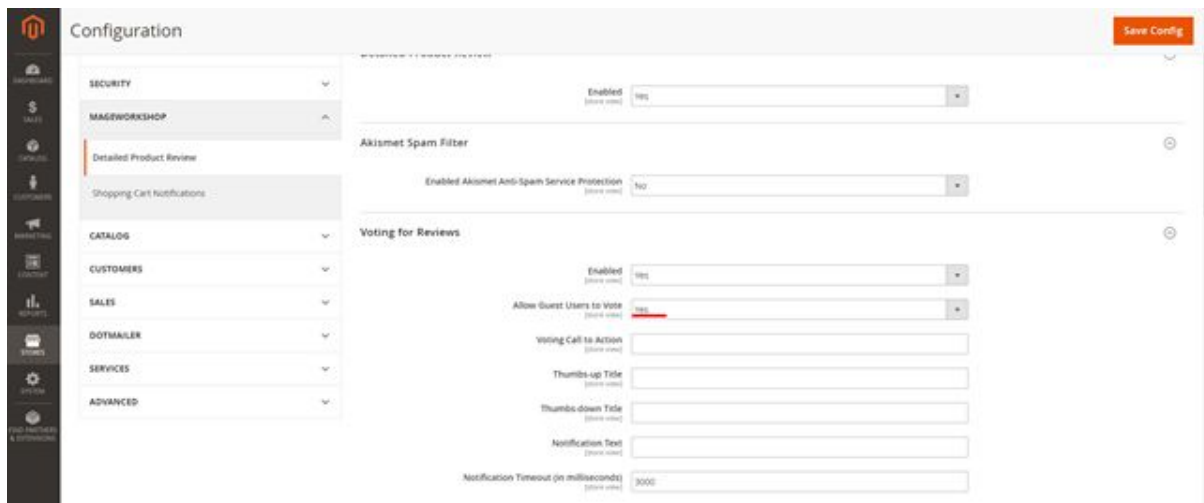
The 'Voting for Reviews' module enables you to add voting functionality to the customer's review from the admin panel:

Navigate to **Admin Panel: 'Stores' > 'Configuration' > 'MageWorkshop' > 'Detailed Product Review' > 'Voting for reviews'**:

Click **'Yes'** to enable voting for reviews:



You can also enable unregistered users to vote for customer reviews, by clicking **'Yes'** in the corresponding field:



You can write a call to action in the voting block, by typing some short text into the **‘Voting call to action’** field. In the example below, we’ve written the ‘Please vote!’ call to action:

Voting for Reviews

Enabled [store view] Yes

Allow Guest Users to Vote [store view] Yes

Voting Call to Action [store view] Please Vote!

Thumbs-up Title [store view]

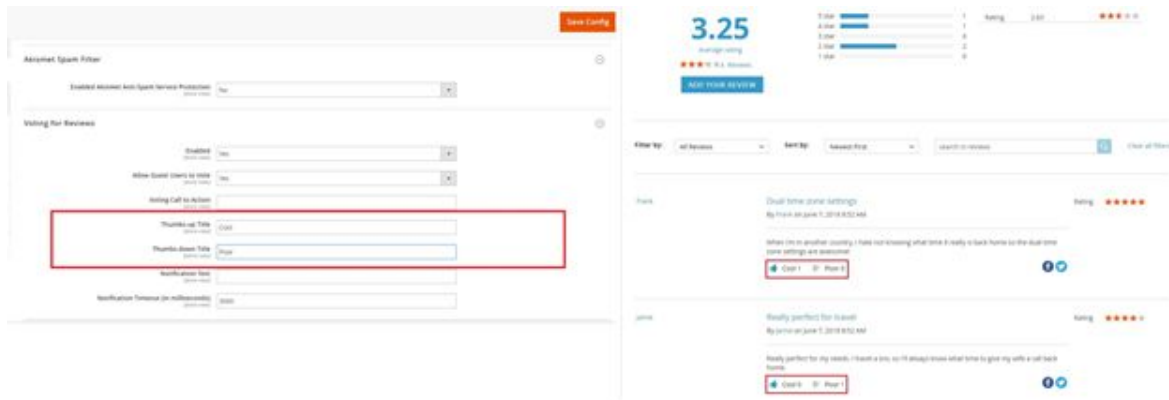
Thumbs-down Title [store view]

Notification Text [store view]

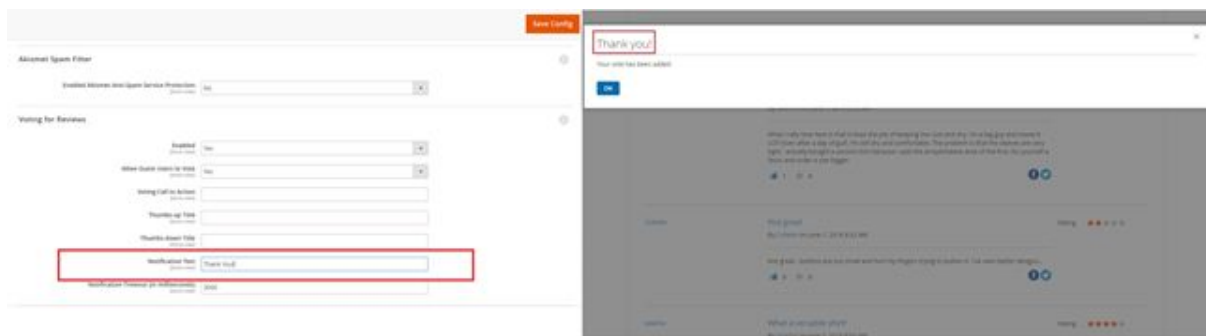
Notification Timeout (in milliseconds) [store view] 3000

To shortly describe a thumbs-up/thumbs-down icon, name it in the **‘Thumbs-up title/Thumbs-down title’**. In the example below, you can see ‘Cool’ and ‘Poor’ near the

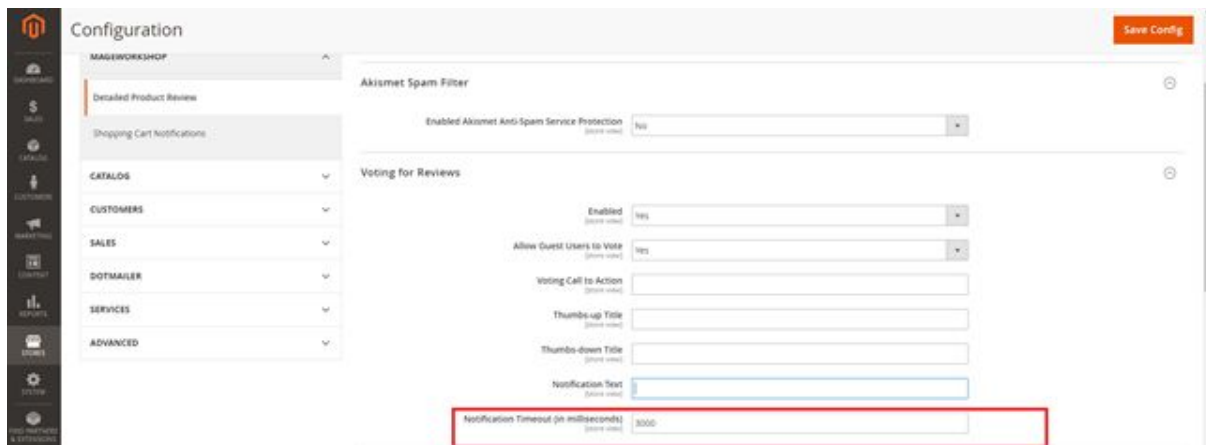
corresponding icons:



You can leave a short text in the **'Notification text'** field which will pop up after the user has voted for a review. It can be a simple 'Thank you!' as in the example or 'Done!', to inform the user that their vote has been accepted:



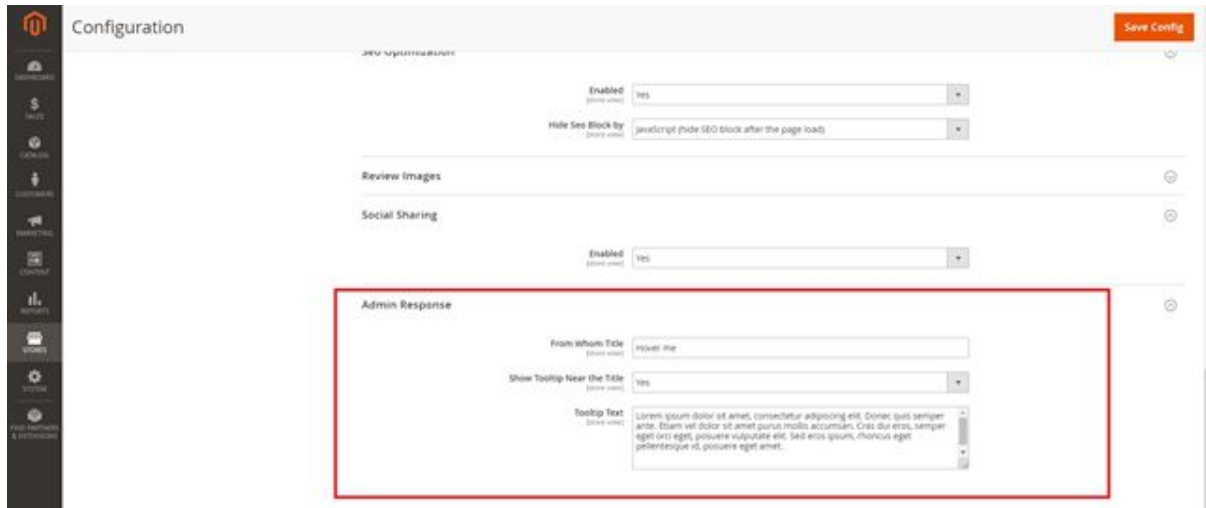
You can set up time in the **'Notification timeout'** field, during which the pop-up will be displayed (3000 ms by default):



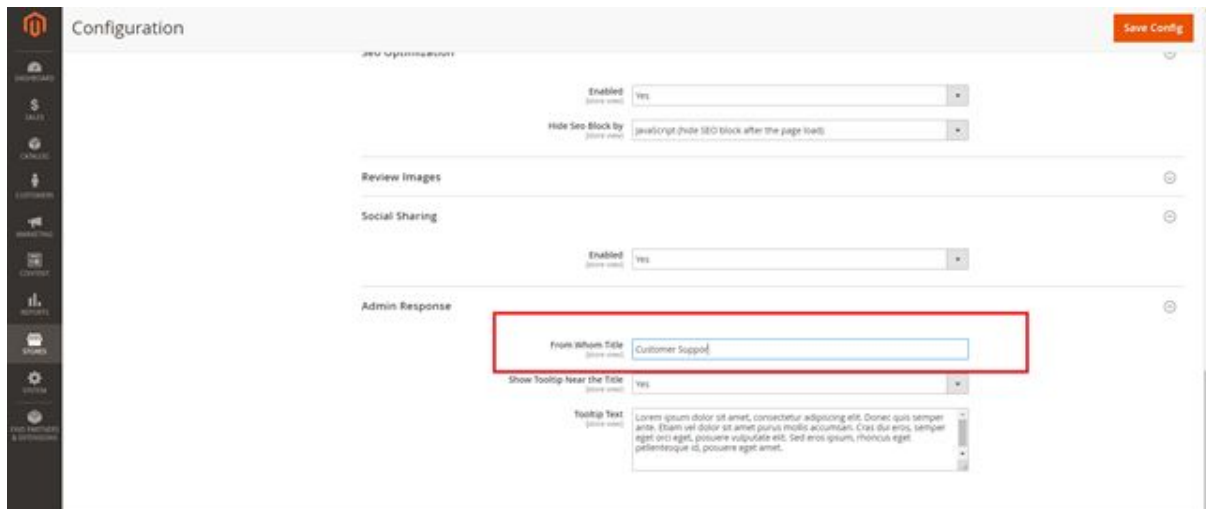
3.7. 'Admin Response' module management

The 'Admin Response' module enables you to add a comment to the customer's review from the admin panel:

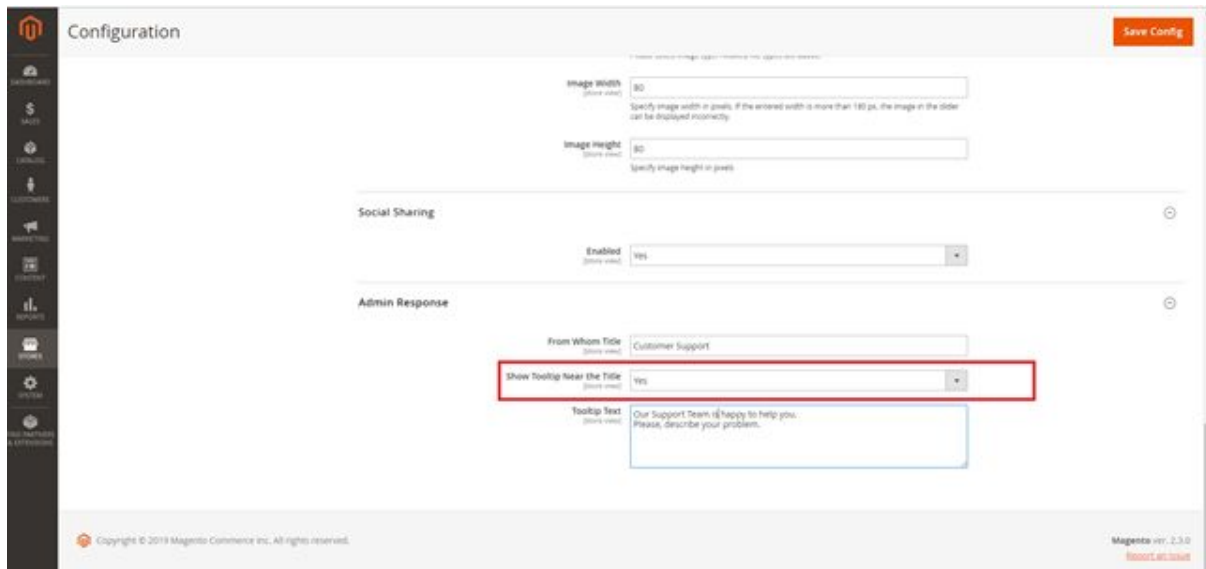
Navigate to **Admin Panel: 'Stores' > 'Configuration' > 'MageWorkshop' > 'Detailed Product Review' > 'Admin Response'**:



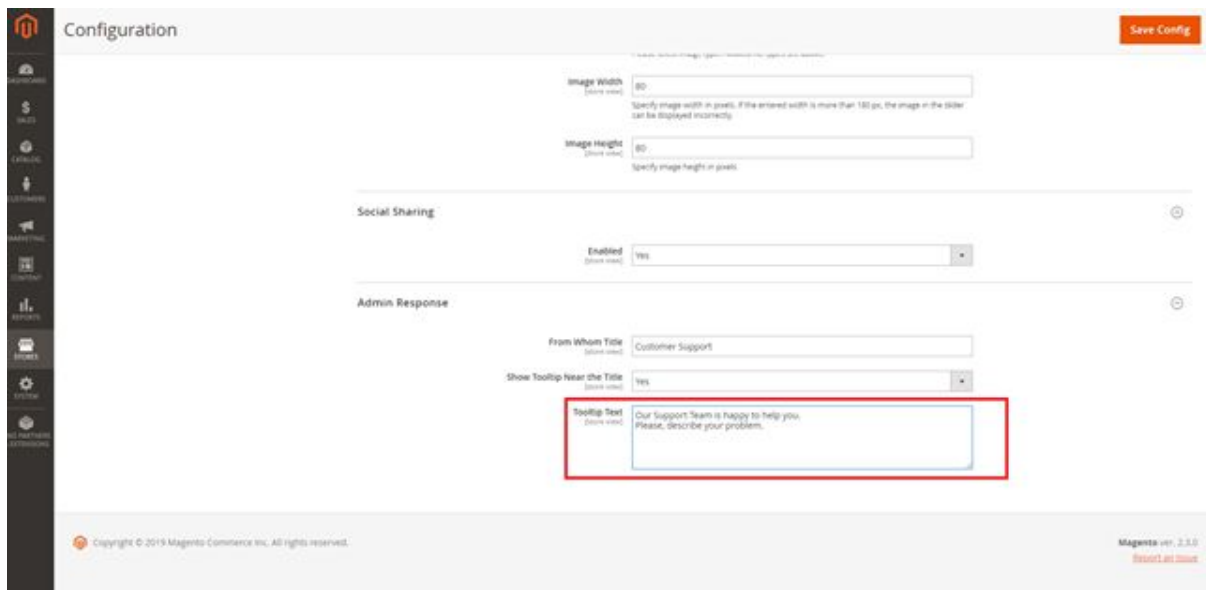
In the **'From Whom Title'** field, you can specify the addressee of the message. It may be Customer Support, for example:



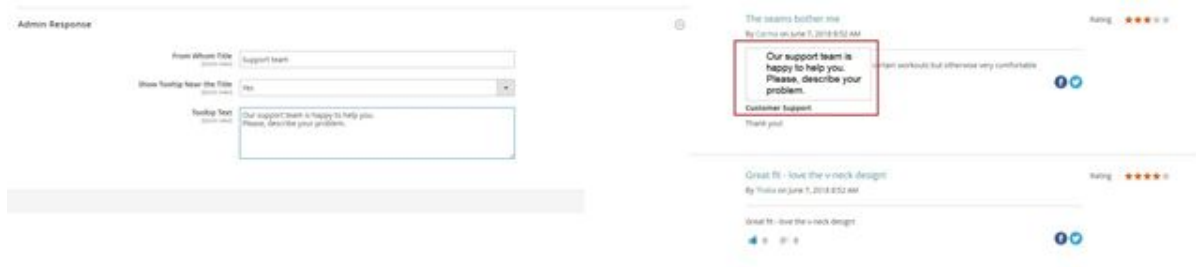
To enable a tooltip near the 'From Whom Title', click 'Yes' in the 'Show Tooltip Near the Title' field:



Write a tooltip text in the 'Tooltip Text' field:



This text message will appear when the user positions the cursor over the 'Response Title':



You can write your reply to any review right from the admin panel.

Navigate to: 'Marketing' > 'User Content' > 'Reviews'.

Write some text in the 'Admin Response' field and save it. Here is how it looks like in the admin panel and on the frontend:



Summary Rating ★★★★★

Detailed Rating Rating ★★★★★

Status Approved

Nickname Carma

Summary of Review The seams bother me

Review Some of the seams bother me during certain workouts but otherwise very comfortable

Admin Response Thank you!

Do you like this product? -- Please Select --

RATING & REVIEWS

3.5

Average rating

★★★★★2 Reviews

ADD YOUR REVIEW

5 star	0
4 star	1
3 star	1
2 star	0
1 star	0

Rating 3,5

★★★★★

Filter by: All Reviews

Sort by: Newest First

search in reviews

Clear all filters

Carma

The seams bother me

Rating ★★★★★

By Carma on June 7, 2018 8:52 AM

Some of the seams bother me during certain workouts but otherwise very comfortable

0 0



Customer Support

Thank you!

Purchase and upgrades

One-off Payment

The one-off payment is more beneficial for your wallet and has clear terms.

Free Upgrading

Once bought, the extension gives you access to the newly released versions of it (applicable to the major Magento versions).

